

CCIWA COVID-19 BUSINESS IMPACT SURVEY: SNAPSHOT

To identify the impacts of COVID-19 on WA businesses, the Chamber of Commerce and Industry WA (CCIWA) has developed one of the most extensive surveys ever undertaken of the WA business community. The survey opened on 24 March and has received around 800 responses.

This document includes a snapshot of the survey results.

The impacts of COVID-19 on the WA business community are multi-faceted and widespread. Around 85% of WA businesses are experiencing reduced consumer spending, 41% supply chain disruptions, and another 18% shortages of skilled workers. For all questions, results are available at the industry level, by business size, and can be split over time periods. These results have not been included in the snapshot but can be shared with key parties on request.

Businesses suffering the biggest reductions in consumer spend are in the retail, accommodation, real estate, and arts and recreation sectors. Skills shortages are especially acute in health care and social assistance, construction, manufacturing, mining and agriculture. And supply chain disruptions are especially problematic for health care, manufacturing, mining and retail.

The information provided by the WA business community has been pivotal in influencing the policy responses of government.

Importantly, the survey is still open and has been updated to identify further measures that would help the WA business community get through this difficult time.

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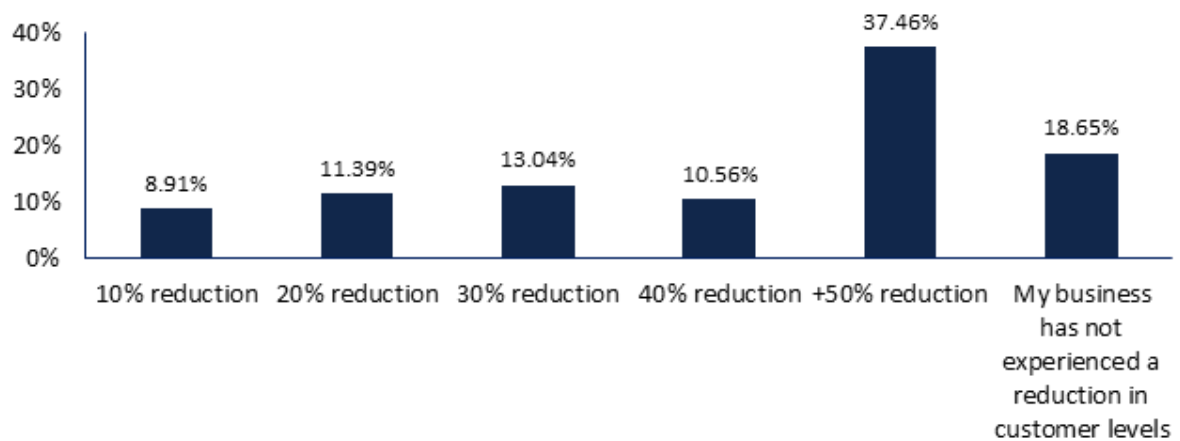
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Headline Results

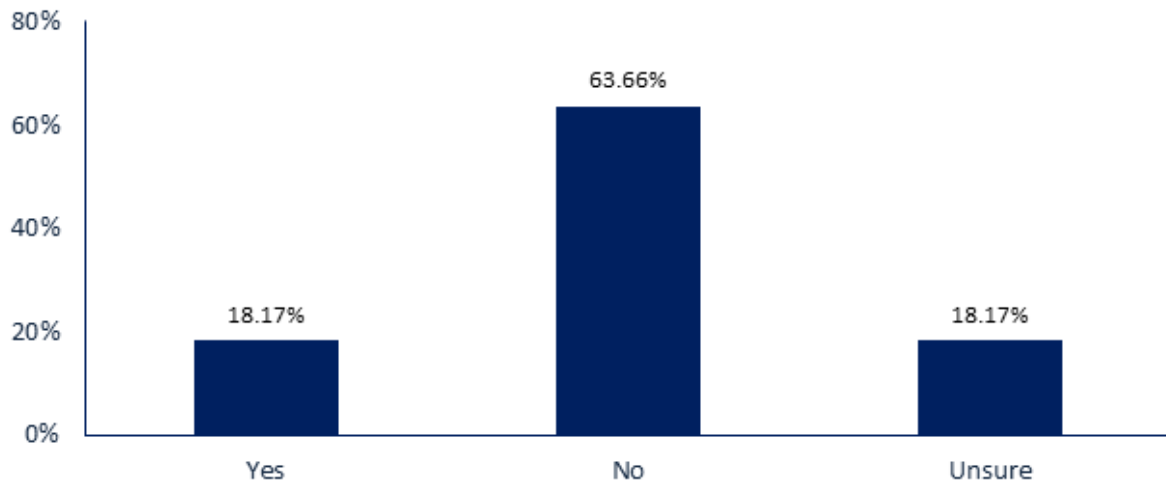
CUSTOMERS

TO WHAT EXTENT HAS YOUR BUSINESS EXPERIENCED A REDUCTION IN CUSTOMER LEVELS OVER THE PAST 3 WEEKS?



WORKERS

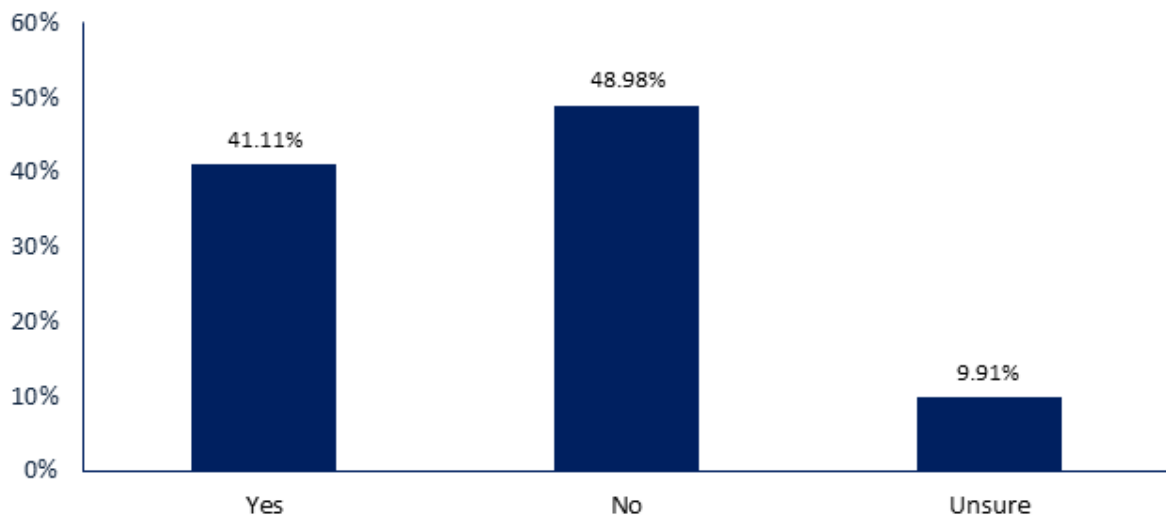
DOES YOUR BUSINESS EXPECT TO EXPERIENCE A SHORTAGE OF SKILLED WORKERS OVER THE COMING WEEKS AND MONTHS?



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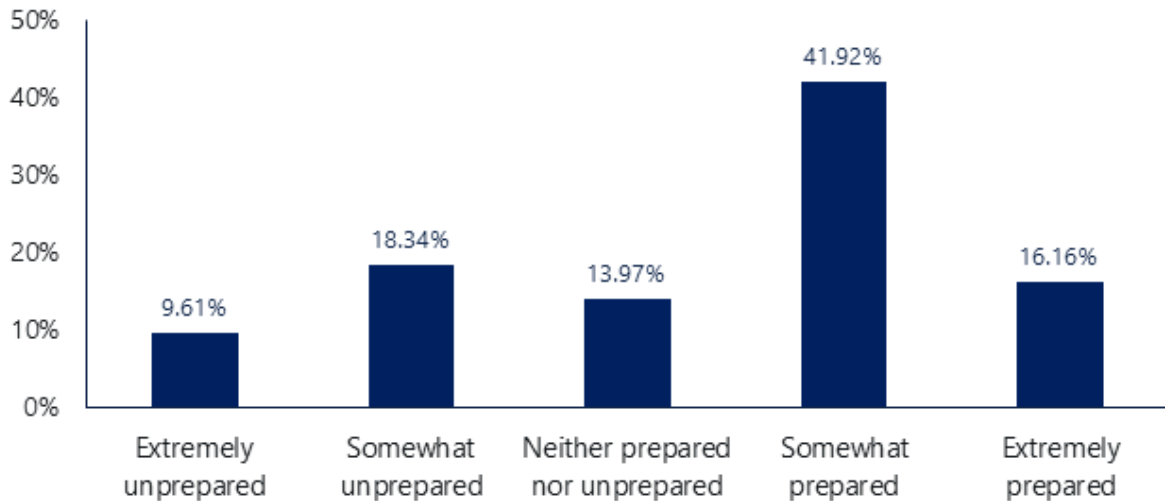
SUPPLY CHAINS

IS YOUR BUSINESS HAVING TROUBLE GETTING SUPPLIES FROM OTHER COUNTRIES OR INTERSTATE?



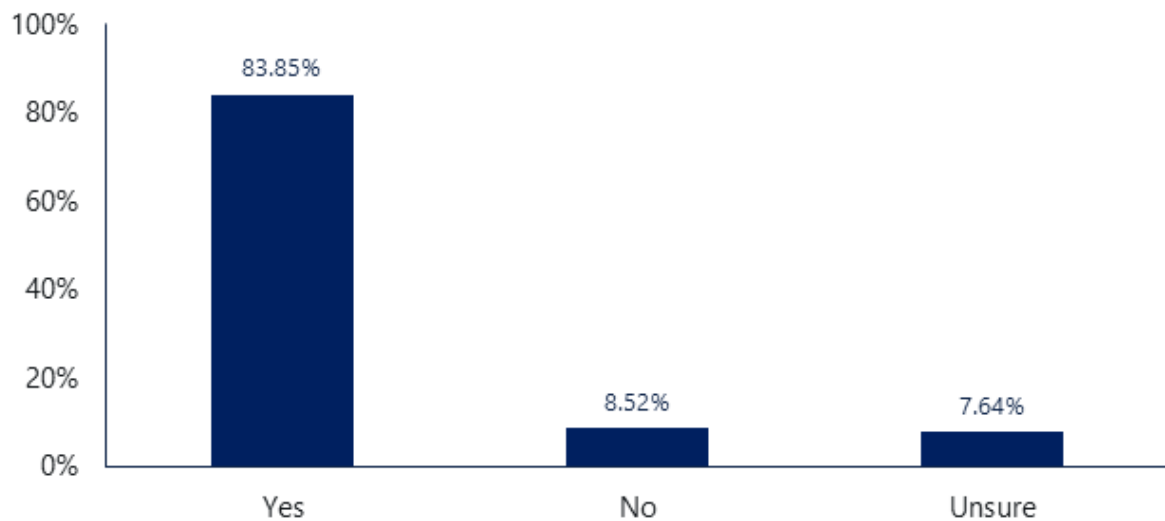
LEAVE ENTITLEMENTS

LOOKING AHEAD, TO WHAT EXTENT IS YOUR BUSINESS FINANCIALLY PREPARED TO MANAGE THE ISSUE OF ACCRUED LEAVE ENTITLEMENTS?



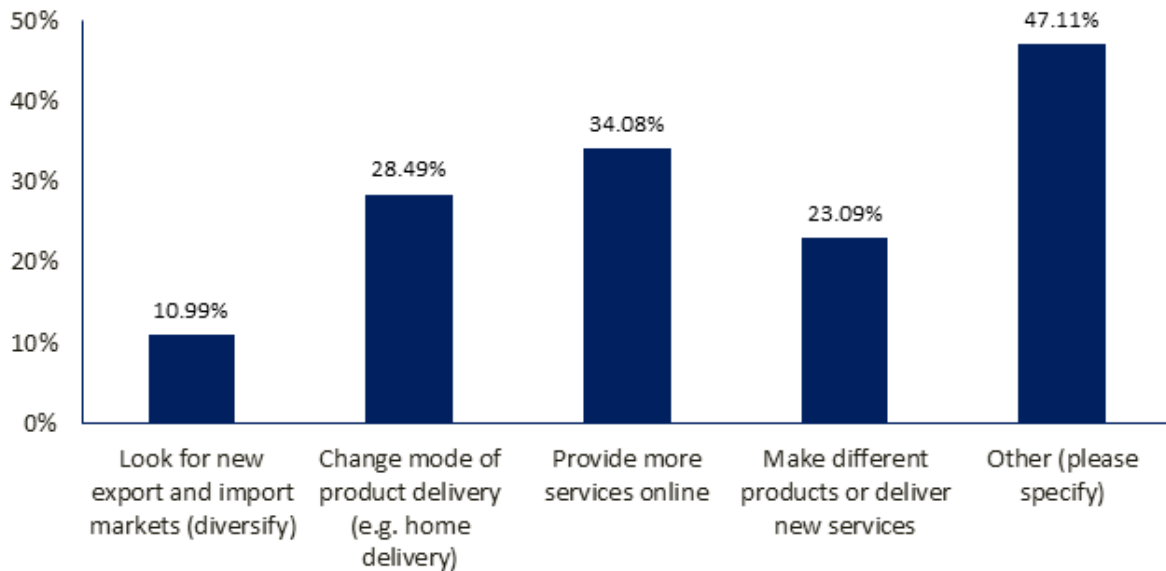
BUSINESS RESPONSE

DOES YOUR BUSINESS INTEND TO CHANGE OR ADAPT OPERATIONS IN ORDER TO RESPOND TO COVID-19?



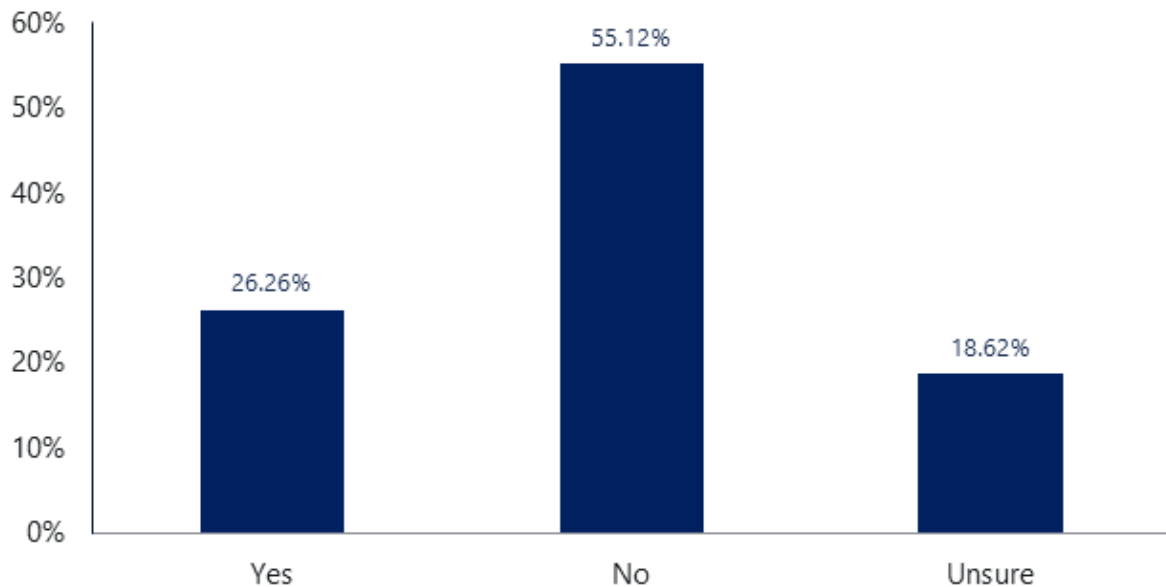
BUSINESS RESPONSE

WHAT WILL YOUR BUSINESS LOOK TO DO TO RESPOND TO COVID-19? YOU MAY SELECT MORE THAN ONE OPTION.



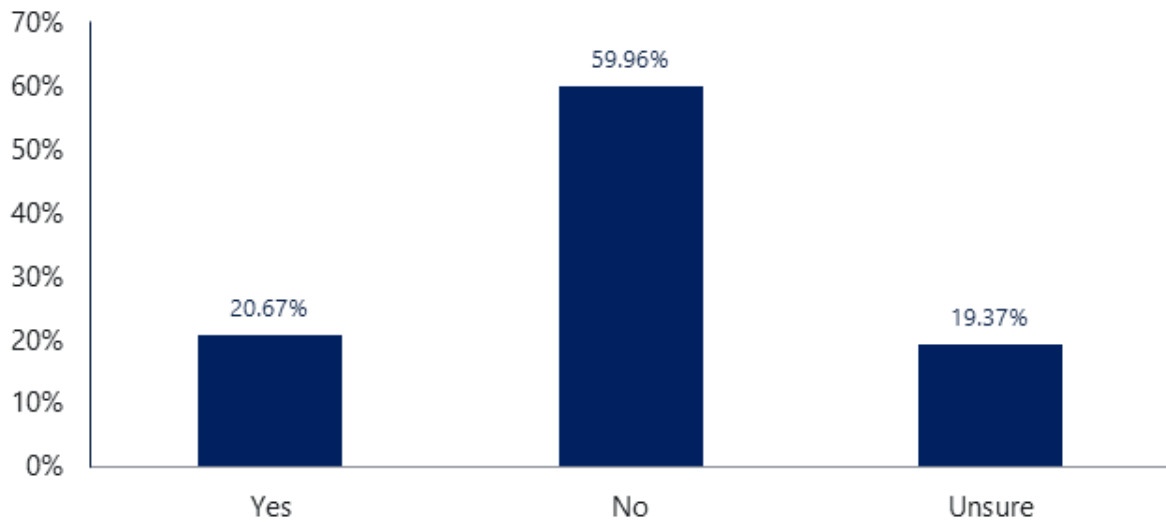
BUSINESS RESPONSE - CAPITAL INVESTMENT

ARE THERE ANY RESPONSES THAT YOUR BUSINESSES WISHES TO UNDERTAKE WHICH WILL REQUIRE CAPITAL INVESTMENT?



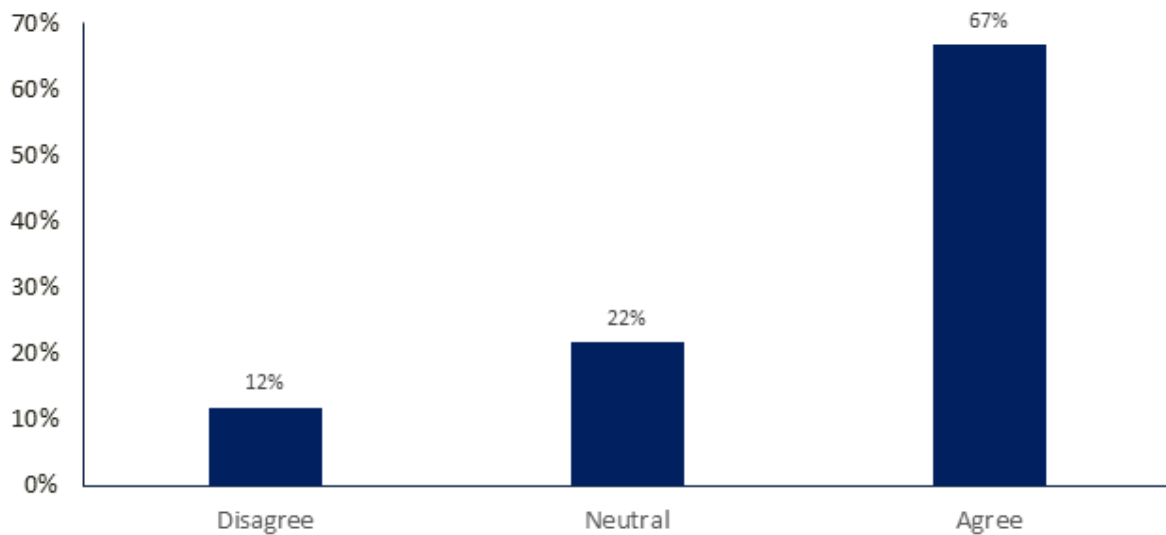
BUSINESS RESPONSE – LOCAL & STATE GOVERNMENT APPROVALS

ARE THERE ANY RESPONSES THAT YOUR BUSINESS WISHES TO UNDERTAKE WHICH MAY REQUIRE LOCAL OR STATE GOVERNMENT APPROVALS? (E.G. CHANGES TO PERMITS OR LICENSES).

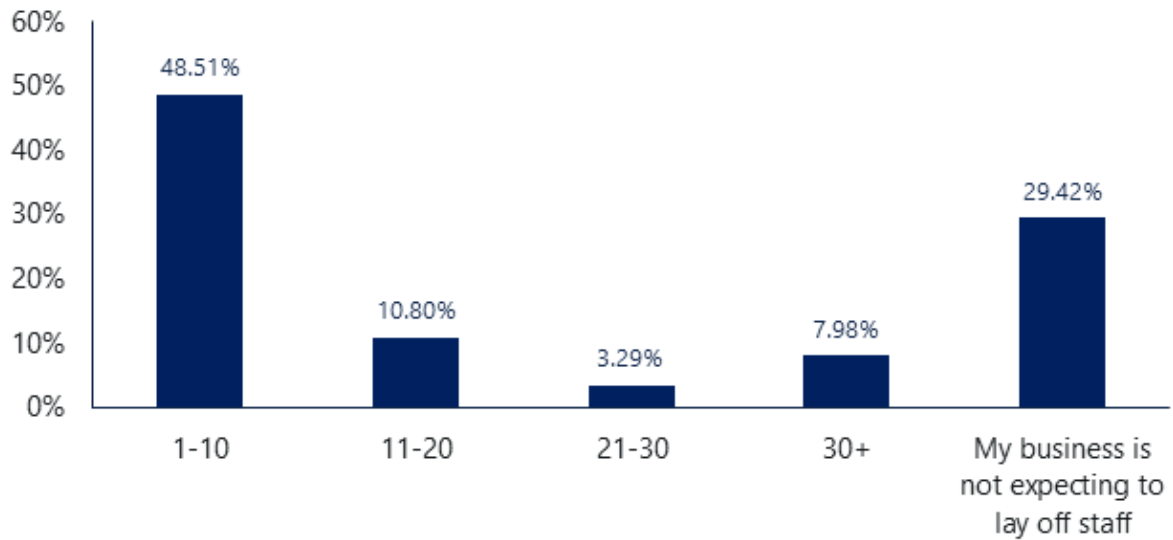


BUSINESS RESPONSE - REGULATORY BARRIERS

MY BUSINESS WILL EXPERIENCE ISSUES IN GAINING THESE APPROVALS (INCLUDING DELAYS AND HOLD-UPS).



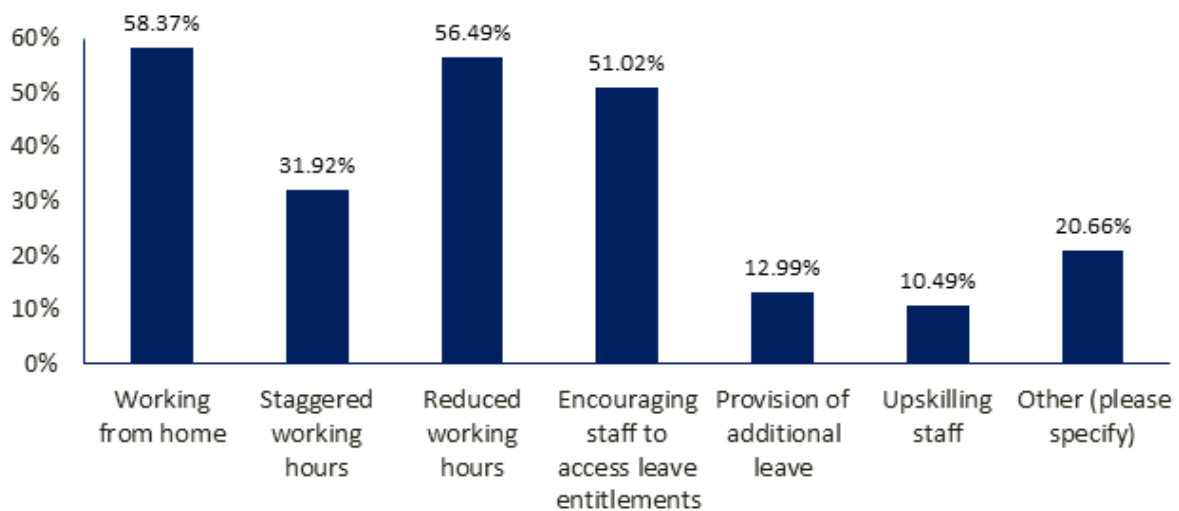
IF YOUR BUSINESS EXPECTS TO LAY OFF STAFF IN THE COMING WEEKS AND MONTHS, HOW MANY EMPLOYEES DO YOU EXPECT WILL BE IMPACTED?



EMPLOYMENT

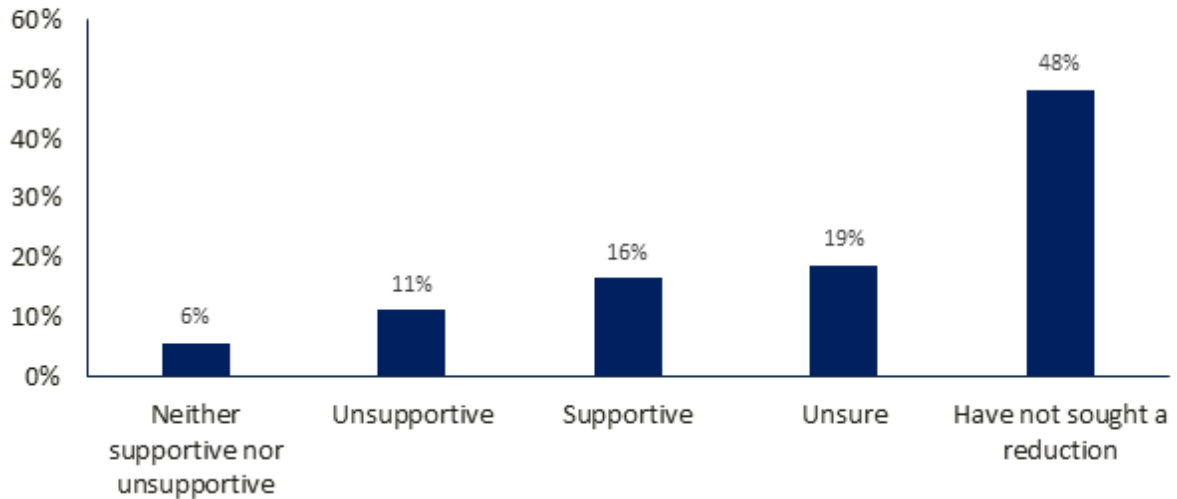
EMPLOYMENT

WHAT MEASURES IS YOUR BUSINESS IMPLEMENTING OR CONSIDERING TO MAINTAIN EMPLOYMENT? YOU MAY SELECT MORE THAN ONE OPTION.



RENTS

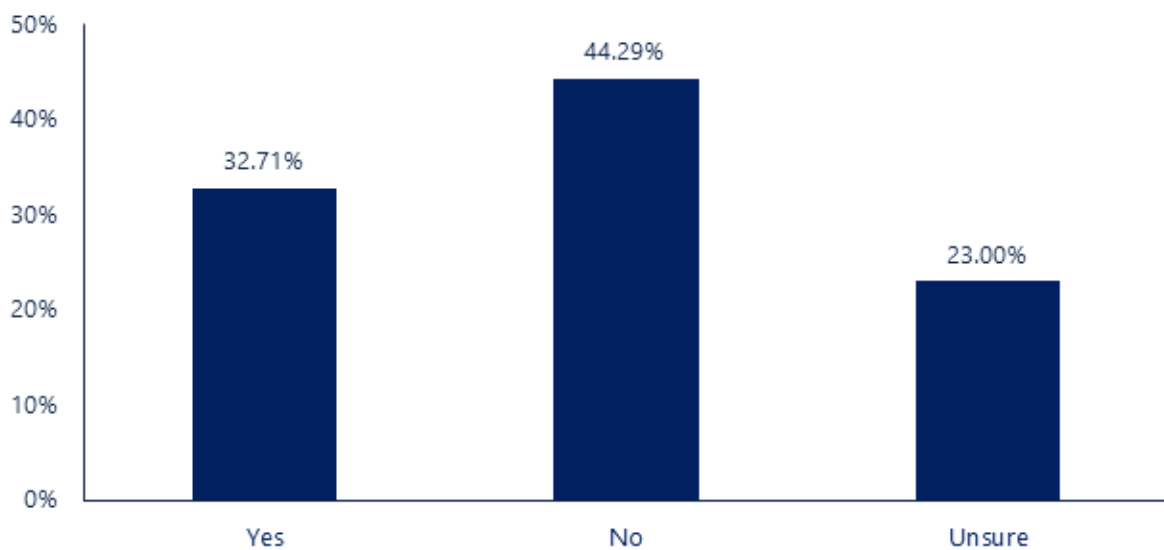
IF YOUR BUSINESS HAS SOUGHT A REDUCTION IN RENT FROM YOUR LANDLORD, TO WHAT EXTENT WAS YOUR LANDLORD SUPPORTIVE?



Of those businesses that have sought a reduction and have a view on the extent to which their landlord was supportive or not, around 48 per cent identified their landlord has been supportive, and only 33 per cent unsupportive. Around 18 per cent were unsure.

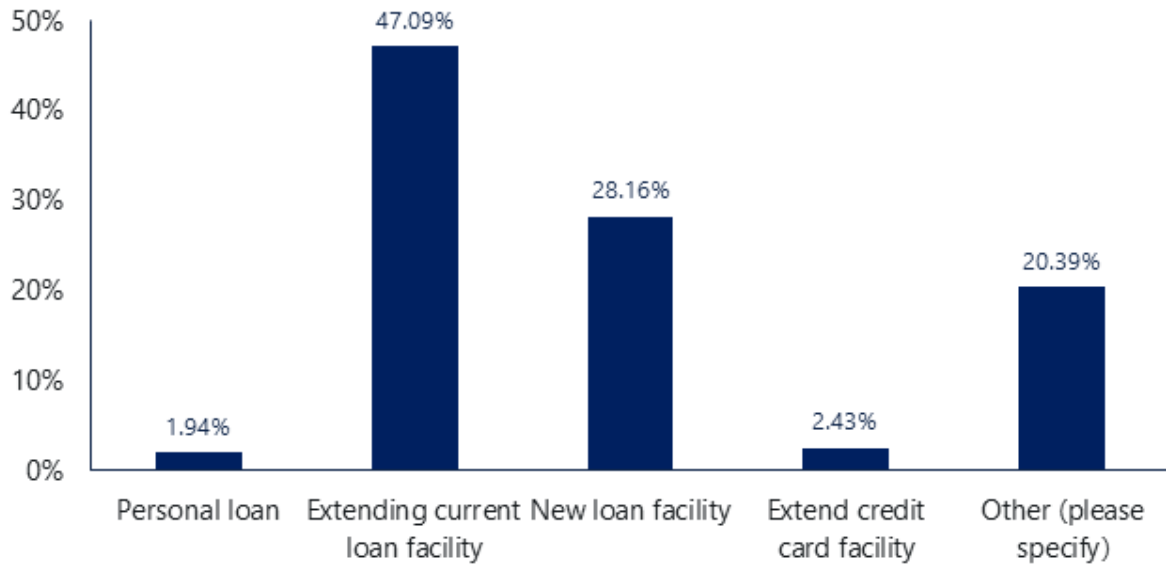
CREDIT AND FUNDING

IS YOUR BUSINESS SEEKING TO GAIN EXTRA CREDIT FUNDING TO SUPPORT YOUR CONTINUED OPERATION?



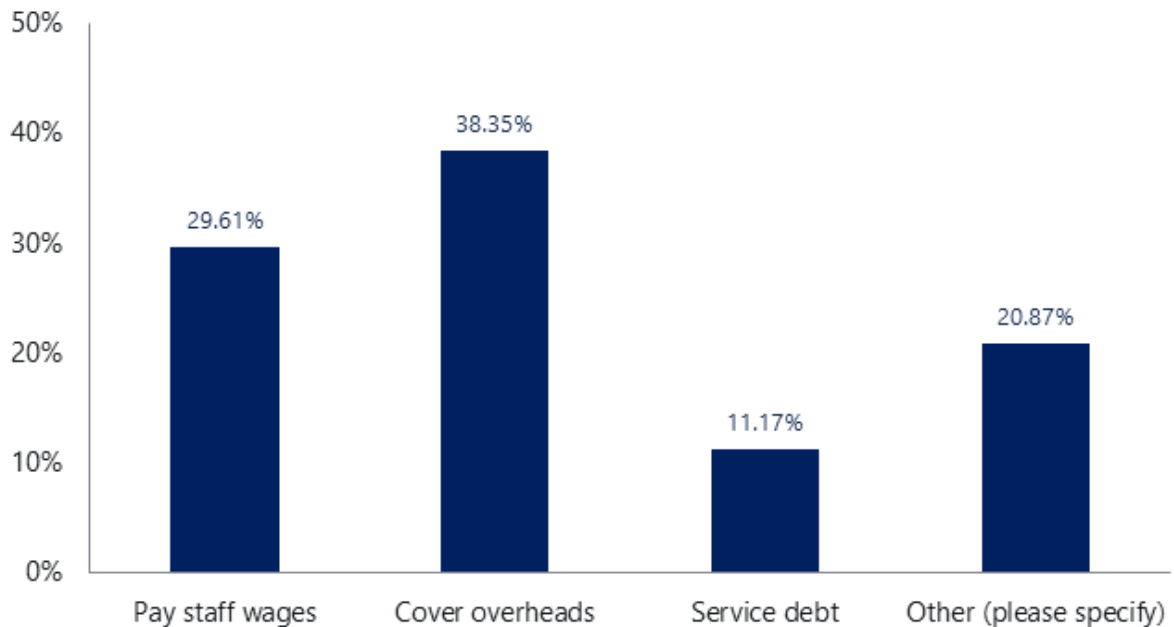
CREDIT AND FUNDING

WHAT FORM OF CREDIT IS YOUR BUSINESS SEEKING? YOU MAY SELECT MORE THAN ONE OPTION.



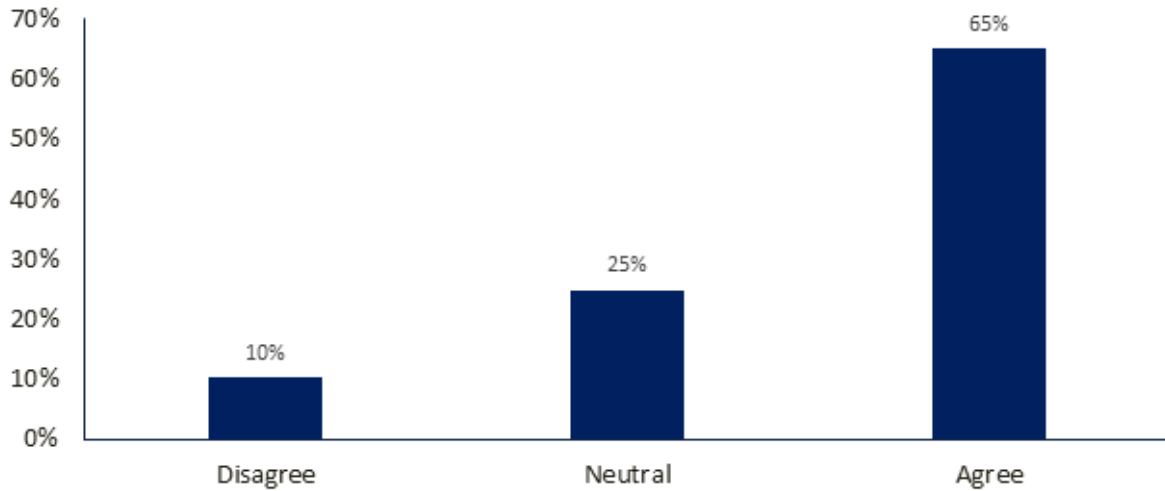
CREDIT AND FUNDING

WHAT IS YOUR BUSINESS LOOKING TO USE THAT FUNDING FOR?



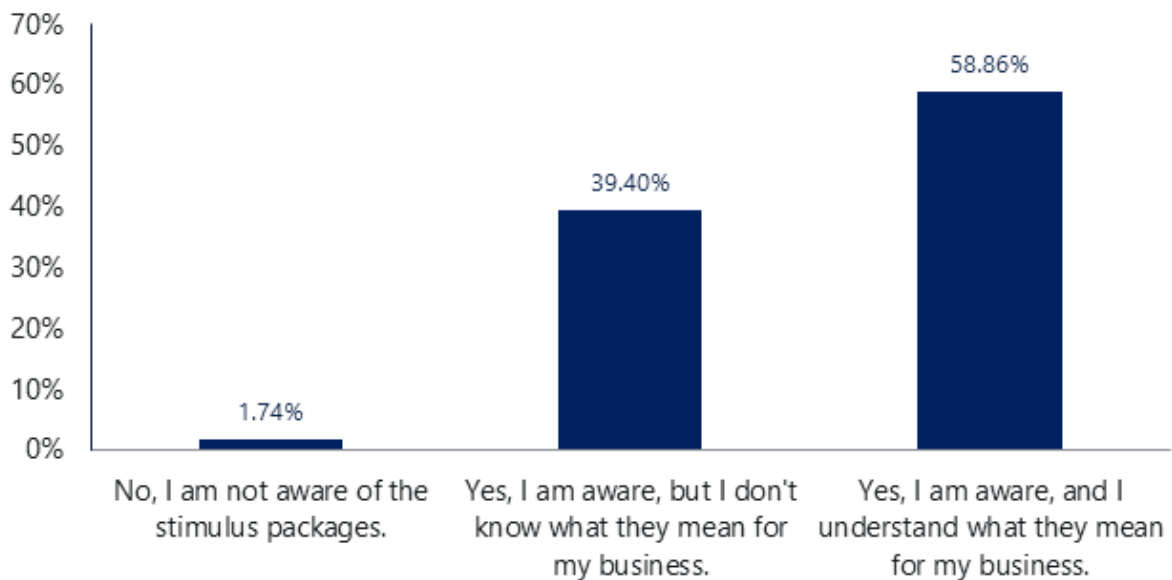
COMMERCIAL LOANS

MY BUSINESS WILL SEEK A REDUCTION OR DEFERRAL OF OUR COMMERCIAL LOANS OUTSTANDING.



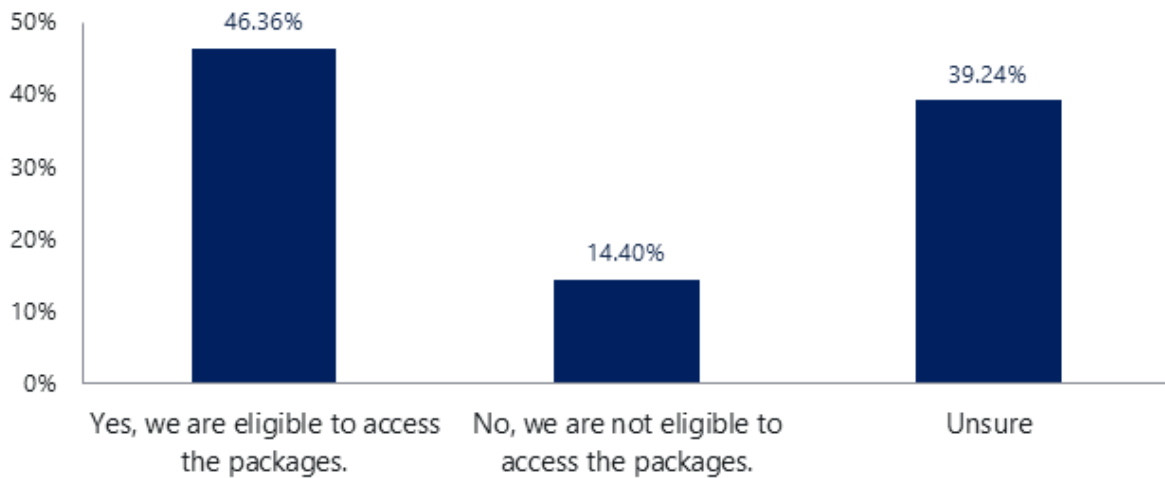
GOVERNMENT STIMULUS PACKAGES

IS YOUR BUSINESS AWARE OF THE COMMONWEALTH AND STATE GOVERNMENT STIMULUS PACKAGES?



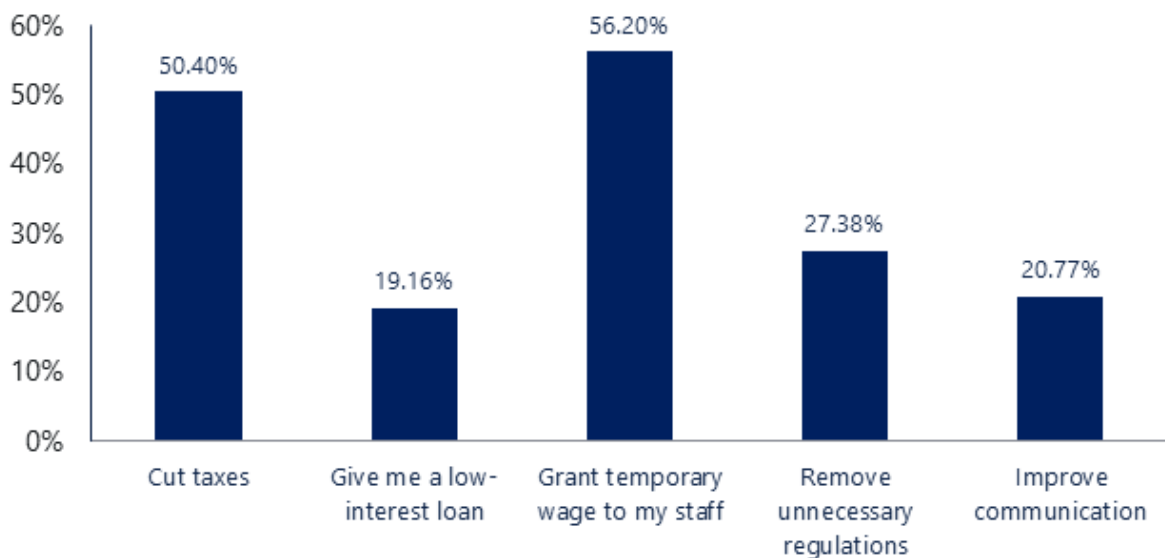
GOVERNMENT STIMULUS PACKAGES

WILL YOUR BUSINESS BE ABLE TO ACCESS THESE PACKAGES?



GOVERNMENT ASSISTANCE*

WHAT COULD GOVERNMENT DO THAT WOULD MOST HELP YOUR BUSINESS RIGHT NOW? YOU CAN SELECT MORE THAN ONE OPTION.



**excludes 'other' responses*

EXPORT GRANTS AND ASSISTANCE

IS YOUR BUSINESS AWARE OF ANY FEDERAL OR STATE GOVERNMENT GRANTS OR FINANCIAL ASSISTANCE BEING MADE AVAILABLE FOR BUSINESSES AND EXPORTERS TO ENTER NEW MARKETS?

